



# Town of Milton Community Electricity Aggregation Program

[Date - Georgia Bold]

Dear Milton Electricity Customer,

The Town of Milton is launching Milton Community Electricity Aggregation (Milton CEA) which will provide new town-vetted options for electricity supply. Eversource will continue to deliver your electricity, however the electricity supplier was chosen by Milton through a competitive bid process that leverages the bulk-buying power of our community, understanding that future savings cannot be guaranteed.

**You will be automatically enrolled in the Milton CEA product, “Milton Green,” as of your MONTH 2021 electricity meter read, unless you choose one of our optional products or choose to opt out.**

**To opt out and avoid automatic enrollment in Milton CEA, you must do one of the following before [month/day/year]:**

**mail and postmark the enclosed opt-out card** OR **call SupplierName at SupplierPhone** OR **submit the Opt-Out form at miltoncea.com**

Participants may also opt out of Milton CEA at any time during the program without penalty. Please read further to learn more about Milton CEA!

— Melinda Collins, Milton Select Board Member

## MILTON CEA GOALS



### Renewable Energy

Milton CEA’s standard product includes ten percent (10%) more renewable energy certificates, known as Massachusetts Class I RECs, than required by the Commonwealth. This means you are helping to support the growth of renewable energy in our region. An optional product that includes a higher amount of renewable energy certificates is also available and described below.



### Electricity Choice

Milton CEA offers three different electricity supply choices, including one with renewable energy certificates equal to 100 percent (100%) of a customer’s electricity consumption.



### Competitive and stable prices

All Milton CEA prices are fixed for XX months (MM-YYYY through MM-YYYY), whereas Eversource Basic Service prices change every six months for Residential and Commercial customers and every three months for Industrial customers. Milton CEA offers options that are intended to be price competitive with Eversource Basic Service; however, **savings cannot be guaranteed**. This is because Basic Service rates are not known for the entire period of Milton’s contract, and therefore, they may be above or below the Milton CEA rates in any subsequent period.

## MILTON CEA OPTIONS

### Standard product

- 1 Milton Green:** This is the **standard product** that you will be automatically enrolled in if you do nothing. It includes ten percent (10%) more renewable energy certificates than required by state law. **This product helps you be a climate leader, while still focusing on competitive prices.** The goal for this product is to be equal to or lower than the average Eversource Basic Service rates over Milton’s contract term. However, as future Basic Service rates are unknown, **savings cannot be guaranteed.**

### Other options

Milton CEA also offers two optional electricity products, each with differing amounts of renewable energy certificates relative to state requirements. To enroll in any of these optional products, you must contact the supplier, **SupplierName**, at SupplierPhone or sign up on the aggregation website: [miltoncea.com](http://miltoncea.com)

- 2 Milton Premium Green 100%:** This is an **optional product**. It includes renewable energy certificates (MA Class I) equal to one hundred percent (100%) of a customer’s electricity consumption.

- 3 Milton Basic:** This is an **optional product**. It includes the minimum amount of renewable energy certificates (MA Class I) required by state law.

### GREEN

Products described as “Green” contain an amount of RECs above that required by the state. The additional RECs qualify for MA Class I designation and include generation from solar, wind, anaerobic digestion, or low-impact hydro located within or delivered to New England.



## MILTON CEA PRICING

	Electricity Supply Product	Renewable Energy Certificates	Residential	Commercial	Large Commercial and Industrial	Price Period
Milton CEA:	Milton Green (standard)	10% greater than MA Class I requirements	\$0.XXXXXX/kWh	\$0.XXXXXX/kWh	\$0.XXXXXX/kWh	<b>Month 2021 – Month/Year</b> Rates apply to service beginning and ending on the days of the month that your meter is read
	Milton Premium Green 100% (optional)	MA Class I RECs equal to 100% of customer's metered consumption	\$0.XXXXXX/kWh	\$0.XXXXXX/kWh	\$0.XXXXXX/kWh	
	Milton Basic (optional)	meets minimum MA Class I requirements	\$0.XXXXXX/kWh	\$0.XXXXXX/kWh	\$0.XXXXXX/kWh	
What You Have Now:	Eversource Basic Service	meets minimum MA Class I requirements	\$0.11795/kWh	\$0.11086/kWh	SEMA \$0.11062/kWh	<b>January 1, 2021 – June 30, 2021 Residential and Commercial*</b> <b>January 1, 2021 – June 30, 2021 Industrial*</b>

\*No guarantee of savings. Eversource Basic Service rates for electric supply change every six months for Residential and Commercial customers and every three months for Industrial customers. Eversource Basic Service rates may be above or below the Milton CEA rates for customers during any subsequent period. Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract.

Rates indicated above are for Supply Services only. Commission fee for all Milton CEA products are included in above rates. This fee is \$0.001/kWh for the aggregation consultant. The Milton CEA rates also include taxes which are billed as part of the power supply charge.

## MILTON CEA PARTICIPATION

To enroll in Milton Green, you do not need to take any action! To enroll in an optional Milton CEA product, contact the supplier SupplierName or use the online form at miltoncea.com. If you don't want to participate, mail and postmark the enclosed opt-out card on or before [month/date/year] to avoid automatic enrollment in Milton CEA.

Budget Plan or Eligible Low-Income delivery rate consumers will continue to receive those benefits from Eversource. Solar Electricity Consumers will not be impacted and will continue to receive their net metering credits while participating in the Program.

Exit Terms for Basic Service: There is no penalty charge for leaving Eversource's Basic Service, however Large Commercial and Industrial customers may receive a billing adjustment charge or credit.

You can leave the Program anytime after you've enrolled, with no early termination fees. If you leave the program, your account(s) will be returned to Eversource's Basic Service on the next meter read.

How to access information about Basic Service: visit [www.mass.gov/info-details/basic-service-information-and-rates](http://www.mass.gov/info-details/basic-service-information-and-rates) or call (800) 592-2000.

If you are receiving electricity supply from a competitive supplier and believe you have received this opt out letter in error, you must sign and return the enclosed opt out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

Tax-exempt small business customers must provide a copy of their Energy-Exemption Certificate directly to SupplierName via email at xxxxxx@xxxx.xxx or mail at XXXXXX in order to maintain their tax exempt status.

## CUSTOMER SUPPORT & MORE INFORMATION

For more information, visit [miltoncea.com](http://miltoncea.com) or call (800) 307-9926.

To select an optional Milton CEA product or to opt out of the program, please, contact SupplierName at: xxx-xxx-xxxx between 9AM – 5PM, email at xxxxxx@xxxx.xxx or mail at 123 Main St Wonderland, AB, 12345.



**Town of Milton**

c/o Supplier Name

[Supplier Address]

[city][state], [XXXXX]

**Phone:** Supplier Phone Number

**Email:** [supplier@email.com]

Presorted  
Standard  
**U.S. Postage**  
**Paid**  
XXXXX  
XXX

**Current Resident Name**

1234 Main St

Milton, MA, 12345

**CUSTOMER OPT OUT NOTIFICATION**  
**Do not discard! This is not a solicitation!**  
**Time-sensitive notice regarding electric**  
**supply rates on behalf of the town of Milton.**

# Opt-Out Reply Card



**Town of Milton**  
Community Electricity Aggregation Program  
*Account number placeholder*  
*Opt Out code placeholder*



\_\_\_\_\_  
Signature Date

**Current Resident Name**  
1234 Main St  
Milton, MA, 12345

*Printer code placeholder*

If you wish to participate in the Community Electricity Aggregation (CEA) program, you do not need to take any action. You will be automatically enrolled.

## Opt Out Instructions If you do not want to participate:

1. Sign and date this card
2. Insert into postage pre-paid envelope
3. Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

**The envelope must be mailed and postmarked on or before [month/date/year] to opt out of the program before automatic enrollment.**



## ⚠ IMPORTANT NOTICE



### Community Electricity Aggregation

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from town of Milton about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p><b>SPANISH/ESPAÑOL</b> Incluye importante notificación de</p> <p>sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p><b>POLISH/POLSKI</b> Załączono ważne powiadomienie od</p> <p>dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p><b>PORTUGUESE/PORTUGUÊS</b> Aviso importante incluído do</p> <p>sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p><b>NEPALI/नेपाली</b> तपाईंको विद्युतीय सेवा बारे</p> <p>बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p><b>CHINESE (SIMPLIFIED)/中文</b> 随附来自</p> <p>的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p><b>MARATHI/मराठी</b> कडून महत्त्वाची सूचना संलग्न केली आहे</p> <p>आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p><b>CHINESE (TRADITIONAL)/中文</b> 随附以下重要通知</p> <p>事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p><b>YORUBA/YORÙBÁ</b> Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti òdò</p> <p>nípa isẹ́ iná mọ̀nà mọ̀nà rẹ̀. Túmọ̀ àkíyèsí nàà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà nàà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.</p>
<p><b>HAITIAN/KREYÒL</b> Wap jwenn yon avi enpòtan ki soti nan</p> <p>osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p><b>IGBO/NDI IGBO</b> Ọkwa dị mkpa e zitere na</p> <p>gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusajitị, dij n'elu, maka enyemaka.</p>

<p><b>VIETNAMESE/TIẾNG VIỆT</b> Có đính kèm thông báo quan trọng từ</p> <p>về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p><b>AMHARIC/አማርኛ</b> የኤሌክትሪክ አገልግሎት ላይ በተመለከተ ከ</p> <p>የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል።</p> <p>ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p><b>RUSSIAN/РУССКИЙ</b> Прилагается важное сообщение от</p> <p>касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p><b>SOMALI/SOOMAALI</b> Ogeysiin muhiim ah oo ku lifaaqan oo ka timid</p> <p>oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p><b>ARABIC/عربي</b> ملاحظة هامة متضمنة من</p> <p>حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p><b>JAPANESE/日本語</b> からの電力供給に関する重要なお知らせが添付されています。このお知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p><b>KHMER/ខ្មែរ</b> សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី</p> <p>អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p><b>GUJARATI/ગુજરાતી</b> ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે</p> <p>તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p><b>FRENCH/FRANÇAIS</b> Avis important ci-joint de</p> <p>à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p><b>SWAHILI/KISWAHILI</b> Notisi muhimu ambayo imeambathiswa kutoka kwa</p> <p>kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p><b>ITALIAN/ITALIANO</b> Comunicazione importante in allegato da</p> <p>riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p><b>HINDI/हिंदी</b> यह महत्वपूर्ण सूचना</p> <p>की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p><b>KOREAN/한국어</b> 귀하의 전기 서비스와 관련하여</p> <p>에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p><b>THAI/ไทย</b> ประกาศสำคัญที่แนบมาจาก</p> <p>เกี่ยวกับบริการไฟฟ้าของคุณ แปะประกาศทันที โทรไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p><b>GREEK/ΕΛΛΗΝΙΚΑ</b> Εσκλείεται σημαντική ειδοποίηση από</p> <p>που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p><b>LAO/ລາວ</b> ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ</p> <p>ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>